



AR. FACILITY SERVICES (P) LTD



We are focus to achieve goals





COMPANY PROFILE

Greetings from **AR. FACILITY SERVICES PRIVATE LIMITED, CHENNAI**

Good day,

ARFS is a leading, focused and integrated business services platform in Chennai offering integrated facilities management services and other services to our customers. Our portfolio of services has also evolved over the years to cater to the needs of diverse customer segments across a range of sectors including FMCG, manufacturing and engineering, banking, financial services, and insurance, healthcare, information technology, automobiles, logistics and warehousing, airports and retail, among others. ARFS has established itself as a trusted partner for organisations seeking to optimize their facility operations. **(Ancillary Response)**

ARFS believe our ability to offer customized services to fit the needs of our customers across various business verticals allows us to deepen our relationships with our customers and enables us to target a greater share of their requirements thereby leading to recurring business. We believe that our effort to develop a consultative, long-term partnership model of service delivery has enables us to effectively capitalize on our customers increasing service requirements.

We hereby offer the following services to provide the complete Facility Management Solutions.

➤ Soft Services	➤ Warehouse Management	➤ Production Support Services
➤ MEP Services	➤ Staffing Solutions	➤ Horticulture
➤ Guesthouse & Pantry Services	➤ Security Services	➤ Pest Control Management

We always emphasis on quality in services, staffing with proper uniforms, grooming, advantage to the clients in terms of pricing. We assuring you the best of our services at all times.

Thanking you,
Yours faithfully,
For AR. FACILITY SERVICES (P) LTD.

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ARFS offers Integrated Facility Management Across All Sectors

Businesses are increasingly using outsourcing of facilities management services as a strategy, to achieve strategic advantages like improving their competitive advantage and achieving market preservation or dominance goals. Our long-standing presence in India has helped us gain an understanding of the market, which we believe has largely contributed towards the growth in our operations and profitability.

Within the IFM & Other services segment, our Company operates across service lines such as soft services, production support services, engineering services, warehousing management, pest control and horticulture that have been added by us organically, over a period of time. We have also organically expanded into procurement and supply of consumables, machines and related items for the facilities management industry.

Why Choose ARFS for IFM Services?

ARFS offers a comprehensive IFM solution that encompasses the following key elements:

- **Strategic Planning:** ARFS works closely with clients to develop customized facility management strategies that align with their business goals and objectives.
- **Service Integration:** ARFS integrates various facility services, including hard and soft services to ensure seamless operations.
- **Performance Optimization:** ARFS leverages data-driven insights to identify areas for improvement and implement strategies to optimize facility performance and reduce costs.
- **Technology Integration:** ARFS utilizes advanced technologies, such as IoT and AI, to enhance efficiency, improve sustainability, and provide real-time data for informed decision-making.

Advantages of Working with Us

- Preventive, Predictive and Reactive maintenance
- Improved operating parameters such as maintenance costs, energy consumption, and others.
- Stringent quality and compliance standards
- Computerised maintenance management system (CMMS)
- Improved process optimization and efficiency



Digital Customer Experiences backed by Operational Efficiency

We offer operations and maintenance services for central utilities as per specifications, from the generation point to the consumption point, using automated technologies. We ensure robust processes and systems since factors such as health, safety and environment compliances, risk impacts and cost benefits to the facility are key to this service. We believe planned, preventive and predictive maintenance programmes considerably reduce down-time, maximize revenues at lower operating costs, creating sustainable models in our service delivery. In addition, we offer operations and maintenance services for heating, ventilation and air conditioning equipment to our customers. We also offer operations and maintenance services for the fire safety systems to our customers. Our Company is amongst the top five players in India in the hard services market.

Key Digital Solutions

- **Digital Work Order Management:** Our cloud-based platform provides real-time visibility into service requests, task assignments, and completion, optimizing resource allocation and service delivery.
- **Electronic Invoicing and Payments:** Streamline financial operations with automated invoicing, secure online payments, and real-time financial reporting.
- **Inventory and Supply Chain Management:** Our digital inventory system ensures optimal stock levels, reduces costs, and prevents stockouts.
- **Human Capital Management (HCM):** From recruitment to payroll, our HCM suite simplifies HR processes, improves employee engagement, and ensures compliance.
- **Customer Relationship Management (CRM):** Build stronger customer relationships with our CRM platform, enabling personalized interactions and data-driven insights.
- **Quality Assurance and Control (QA/QC):** Maintain exceptional service standards with our digital QA/QC system, ensuring compliance and customer satisfaction.
- **Business Intelligence and Analytics:** Leverage data-driven insights to optimize operations, identify trends, and make informed decisions.

SOS: Your One-Stop Solution for Facility Management

SOS (Service on Settlement) is a comprehensive facility management model designed to streamline and optimize various business services. By consolidating multiple services under a single contract, SOS offers a convenient and cost-effective solution for businesses of all sizes.



Key Features of SOS

- **One-Stop Solution:** SOS provides a wide range of services, ensuring that all your facility management needs are met under one umbrella.
- **Cost-Effective:** With competitive rates and efficient management, SOS helps businesses save money and improve their bottom line.
- **Compliance:** SOS ensures strict adherence to local regulations and government compliances, including GST, providing peace of mind and avoiding legal issues.
- **Technology-Driven:** An in-house technology platform offers real-time visibility and transparency, enabling businesses to monitor and manage their services effectively.

Benefits of SOS

- **Extensive Supplier Network:** Access to a vast network of reliable suppliers, ensuring a wide range of options and competitive pricing.
- **Quality Assurance:** Rigorous quality checks and standards are in place to guarantee that services meet the highest quality standards.
- **Efficient Sourcing:** SOS leverages its negotiation skills and market knowledge to secure the best deals and optimize sourcing processes.
- **Effective Ordering and Distribution:** A streamlined ordering and distribution system ensures timely delivery and minimizes disruptions.
- **Ethical Conduct:** SOS is committed to ethical business practices and adheres to strict codes of conduct.

By choosing SOS, businesses can benefit from a streamlined and efficient facility management solution that saves time, reduces costs, and ensures compliance. With its comprehensive range of services and commitment to quality, SOS is the ideal partner for businesses seeking to optimize their operations.



Service Offered

Soft Services

Soft services comprise services such as housekeeping and cleaning services, disinfecting, and sanitizing services, pest control, horticulture, and facade cleaning. Our Company offers a wide range of high-end commercial and industrial cleaning services with specific focus on quality, efficiency, and sustainable service delivery models. We use certified non-toxic and environment friendly consumables. Our housekeeping and cleaning services teams are trained in efficient and smart cleaning solutions.





Pest Control Services

We offer pest control services to commercial establishments using innovative treatments and solutions that follow the modern practices in the industry, and are in compliance with the environmental safety protocols and environmental, health and safety norms. Using modern equipment, we offer customized programmes with continuous evaluation on the efficacy of treatment and control.



Horticulture

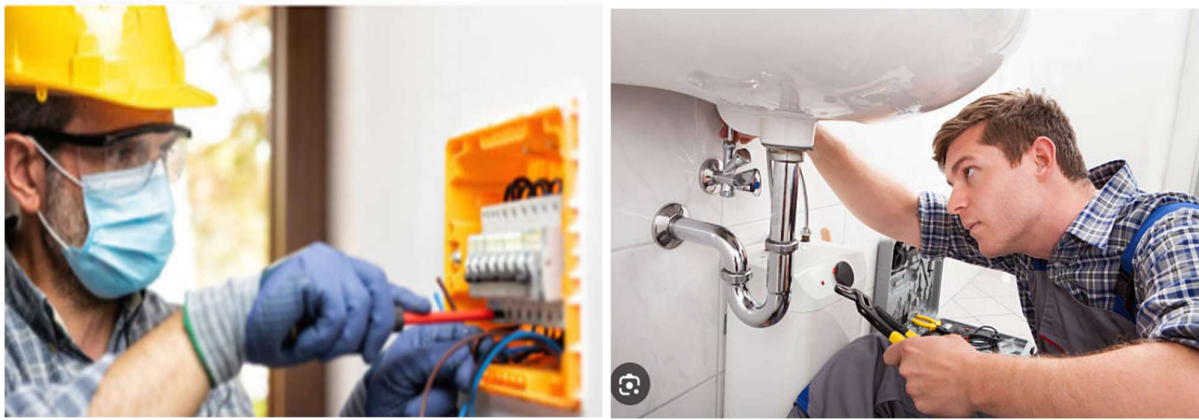
We offer horticulture services to our customers. These services include gardening and landscaping services to help our customers develop and maintain their green spaces such as lawns, gardens, trees, sidewalks, among others.





Mechanical, Electrical and Plumbing (MEP) Services

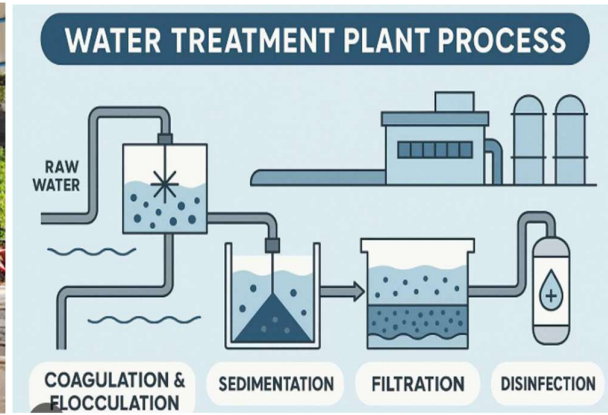
Uninterrupted services in these areas are vital for the effective functioning of any type of facility and key to creating a safe and comfortable working environment. Our technology-driven solutions provide efficient preventive maintenance programs resulting in a reduction of downtime, high operating efficiencies, extended life of equipment, and protection against major failures.





STP & WTP Services

- Operating sewage pumping station and treatment plant to maintain the quality.
- Carrying out daily cleaning of grit channels and removal of screening and disposal of floating matter in grit dewatered sludge out of premises.
- Carrying out continues flow measurements of treated & untreated swage and recording.
- Collecting samples of influent and effluent and analyzing them daily to determine the quality of sewage and performance of the treatment plant.
- Cleaning and maintenance all rising mains/sewers in the property area.
- Repairing and replacing motors.
- Repairing and replacing damaged pipes, fittings and valves for suction and delivery pipe.





Production Support Activities

We manage the ancillary and support functions for production lines for some of our customers and are responsible for the entire range of services including manpower supply, maintenance of production facilities, material handling and actual production support activities.



Warehouse Management

Warehouse management services comprise deployment of people, equipment and processes to manage customer warehouses and operations within them. Under this category, we offer services including material handling, stock keeping, grading and sorting, breaking bulk, repacking, inward and outward dispatches, return logistics, among others.





- We own the operation of logistics by the Producer
- Staffing for warehouse operations like Loading, Unloading, Picker & Packer, Breakbulk and Repacking, DEO, etc
- Material handling equipment leasing
- Asset Based Logistics where we follow the Traditional Transporter and warehouse model
- Inbound and outbound logistics on an output-based model
- End-to-end management of the Supply Chain process

General Staffing Solutions

We provide general staffing solutions to our customers enabling them to optimally manage their workforce requirements. These services generally comprise recruitment, payroll and human resource services. We have dedicated teams identifying, assessing, recruiting, training and deploying suitable general staffing candidates in accordance with the requirements of the customer.

- Retail and Sales associates
- Single large sites such as corporate offices, IT parks, etc.
- Flexibility in downsizing and upscaling
- Compliance with all legal and statutory requirements
- Implementation of robust HRMS software
- Hassle-free onboarding and exit processes
- Unlimited trained and ready manpower
- Cost-effective and customised models based on requirements



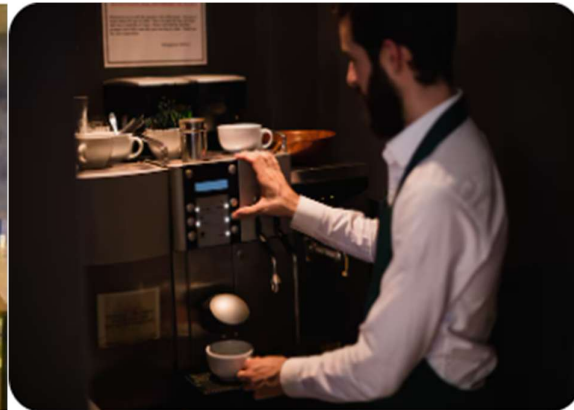


Guesthouse & Pantry Services

Our food services comprise corporate (including educational institutions) and industrial catering. Through this, we offer full range food and beverage services including breakfast, lunch and dinners for employees, meetings and conference lunches and dinners at commercial and industrial facilities. We also provide traditional snack items during mid-afternoon tea and coffee breaks. In addition, we collaborate with our customers to create custom-built menus to match their requirements.

- Operational Excellence
- Strict adherence to timelines
- Quality, Health and Hygiene

We cater to all Corporates (IT/ITES), Beverage and Snack Counters, Executive Dining, Food Courts, Healthcare, Educational Institutions etc.





Security Services

Our Security Officers will control and monitor the movement of all vehicles, personnel and non-personnel to and from your site. They will diligently apply their training to ensure that all property and people are protected. They will normally operate from a gatehouse and often in conjunction with mobile patrols. They will be smartly dressed in uniform and immediately identifiable as somebody in authority. If required, our officers can carry out random searches of vehicles and personnel as a deterrent against theft. Such searches will always be carried out in a courteous and efficient manner. The officers will maintain log books in order to monitor site activities. Registers will be kept for keys, lost property and any searches carried out. Out of office hours, our security officers will answer all telephone calls and respond accordingly.

Construction Security:

The security officer will advise the site manager that he is about to start his shift. He will ask if any special requirements have been left, for example holding of keys or out of hour's access by members of staff. The officer will patrol the whole of the site where accessible; checking windows, doors, gates etc. Construction plant machinery will be checked and counted. Any damage, unsecured windows or doors will be logged. All vehicles on site at the start of the shift will be logged and any vehicle movement during the shift will also be monitored and logged. Storage containers will be checked and logged if open. Tools of value will be secured in a safe place if found. Sites will be left secure, with all fences, doors, gates and windows checked. Any site keys will be left where requested. Security staff accommodation will be left clean and tidy. At the end of their shift, no security officer will leave the site until requested to do so or a replacement has arrived.





Retail Security:

This helps them cope with any difficult situation that may occur. Their presence in the store is enhanced by a modern security uniform, which enables them to stand out amongst the crowd as a figure of authority. We always provide continuity for all our retail customers. This allows the customer to take advantage of our extensive training programme and give additional duties if required, integrating the officer into their staff team. All members of Security Guards are fully trained in all types of radio interlink systems, security tagging devices etc.





OUR CLIENTELE



DAIMLER TRUCK



SANMINA





LIST OF CLIENTS OPERATED

CORPORATES:	INDUSTRY / LOGISTICS
Shell India Market Pvt Ltd	LYNK LOGISTICS LIMITED
Johnson Controls-Hitachi Air Conditioning	EPK Groups
TUV SUD South Asia	Triway Container Freight Station
Ceva Fright India Pvt Ltd	COROMANDEL INTERNATIONAL LIMITED
Li & Fung India Pvt Ltd	Lodha Motors
Moringo Organics Pvt Ltd	Aloka Trivitron Medical Technologies Pvt Ltd
Savex India Pvt Ltd	Agnice fire protection, Porur
May flower Pvt Ltd, Guindy	Laljee Godhoo & Co (LG)
Phoenix International Pvt Ltd, Guindy	Plastic Energy Ranipet
Vanguard, Tharamani	IFB Industries Ltd
Focus Energy, T Nagar	Madura Coats Private Limited
Utracon Structural Systems Private Limited	Dhanyam Organic Superstore
KSB Limited	IFB Industries Ltd
Deanta Global Publishing Services	Madura Coats Private Limited
Acies Global	Dhanyam Organic Superstore
INFORMATION TECHNOLOGY (IT)	COMMERCIAL / RESIDENTIAL APARTMENTS:
Bahwan Cybertek	PBEL City
ProV Infotech Systems Pvt Ltd	Pacifica Groups
Tokyo Info Solutions Pvt Ltd	Humming Garden Apartment
Krish IT Solutions	SIS Danube Owners Association
Credit Mantri	Ceebros Malliga Apartment
IGO Solution Pvt Ltd	Twin Courts Apartments
Photon Infotech Pvt Ltd	Doshi Housing Pvt.Ltd
Sunbranding Solution India Pvt Ltd	Puravankara Primus
Sword Global India Pvt Ltd	Tower of Adyar - Nahar Group
Pride Technologies India Pvt Ltd	
Maersk Line India Private Limited	
Cortex Consulting Private Ltd.	HOSPITALITIES / LABORATORIES:
Neeiamo HR solutions.	Apollo White Dental & Dialysis
S4 Carlisle Publishing Services Pvt. Ltd	Helios Hospitals Private Limited.
Raqmiyat Information Technologies Pvt Ltd	Mother & Child care hospital
Prochant India Private Limited	Trustin Analytical Solution (P)Ltd
E-Merge tech Global Services Pvt Ltd	Eywa Pharma Pvt Ltd. Tichel park
Metriqe Solutions Pvt. Ltd	Levim biotech, Tichel park.
Tranxit Technology Solutions Pvt. Ltd	Scigenics Biotech Pvt Ltd
GOVERNMENT PROJECTS	HOTELS / MALLS
Lic of India	Devi Cinemas
Electronics Corporation of Tamil Nadu	Kishore Inn Restaurant
Council for Leather Exports	RSM Hotel Pvt Ltd (Sangeetha)
Mangalore Refinery and Petrochemicals Ltd	Cine City Hotel (Restaurant)
National Stock Exchange Limited	Hotel Stalin Park
	OYO Rooms
